

# Lead Member/Ambassador

## Feedback Form 2015/16

**Lead Member/Ambassador:**

Cllr Halpin

**Area of Responsibility:**

Response

**Supporting Officer:**

Director/3<sup>rd</sup> Officer Mottram

**Number of meetings taken place between Lead Member/Ambassador and Supporting Officer during the year:**

4

- 1. Please outline the nature of the meetings and any agreed outcomes, including any information, guidance and updates which have been provided to you with regard to developments in your area of responsibility.**

**Outline Nature of Meetings:**

Quarterly update on Response and H&S

<b>Agreed Outcomes</b>	
<b>(i)</b>	Review key performance indicators for Response and H&S
<b>(ii)</b>	Discuss progress against functional Plan objectives for year 15/16
<b>(iii)</b>	Act as champion for response within fire authority

**2. Have any reports been written in relation to this area of work, if so please confirm the title and meeting which the report was submitted to?**

<b>Report Title</b>	<b>Meeting</b>
Annual review of response	Performance and Scrutiny
Annual review of H&S	Performance and Scrutiny
Functional Delivery Plan – Response	Performance and Scrutiny

**3. What involvement did you have in the reporting process?**

On-going involvement throughout year. Being available as the point of contact for other Authority members for questions relating to operational response.

**4. What were the outcomes as a result of the report(s)?**

(i) Satisfied that response is being led and managed very effectively and that targets and performance are better than expected with diminishing resources
(ii) Health and safety is performing excellently with injuries and vehicle collisions both on a downward trend
(iii) EMR – introduced this year, which has been a ground-breaking project already saving lives across Merseyside

**5. What other meetings within Merseyside Fire and Rescue Authority or Partners, do you attend which have an influence on your Lead Member/Ambassador Area?**

(i) Policy and Resources Committee
(ii) Performance & Scrutiny Committee
(iii) Health, Safety & Welfare Committee (Internal)

**6. How has attending the above meetings assisted you in your role?**

How collaboration is working effectively between management and representative bodies – shows a clear indication that both parties have the health and well-being of MFRA staff and members of the public as a priority.

**7. How has undertaking the role as Lead Member/Ambassador enhanced your level of knowledge of this particular service area?**

A clear understanding of emergency response and the challenges being faced by this directorate in maintaining excellent response & Health and safety performance whilst faced with the challenge of a reducing budget year on year.

**8. Please detail any lessons learnt (e.g. what you would have liked to include or done differently)?**

I've been really pleased in how effectively I have witnessed communication happening between management and representative bodies, in regard to some challenging issues which are being dealt with in a very mature and reasonable way.

**9. What has been the main benefit to you or the Authority of your appointment in this role?**

Fully understanding the effect of austerity upon emergency response and the challenges this brings. I'm assured on behalf of the Authority that staff welfare and safety is a priority in MFRA.

**10. Any other comments you would like to add**

I have been impressed by the open and transparent way in which change is being achieved. I have witnessed excellent listening and communication from all parties as part of the health and safety committee.

## **11. Support Officer Comments:**

Excellent support and challenge from councillor Halpin who has demonstrated a keen understanding of the challenges facing Operational Response and Health and Safety.

There has been learning for me as a director in understanding the wider political landscape through discussions with my lead member.

Many thanks Dave Mottram Director, Operational Response